

Accurate and Consistent Rebate Processing: Hi-Tech's Data Entry Services offered solution in the Quickest Turnaround Time!

Client Overview

Company : Rebate Processing company
Location : USA
Industry : Rebate Processing

The Objective:

Enter accurate and 100% error-free data from different types of Hand-written and scanned rebate forms in a web based application.

The Challenges:

- The project included lot of financial information, therefore maintaining accuracy was crucial while entering the data.
- Chances of data misinterpretation increases as there were 20 - 25 different types of and-written scanned rebate forms.
- Understanding Multiple-level data structures as well as ensuring quick and easy documentation and archiving.

The Solution:

- Careful sorting of the scanned forms to eliminate inaccurate classification.
- Assigned a dedicated team of data operators who completed 2000 to 3000 forms during the weekdays for on-time delivery.
- 100% Audit at the end of the data entry to maintain the quality of the document.

Effective rebate processing plays a crucial role in ensuring a smooth business operation. Manual rebate processing is slow, cumbersome and prone to errors. Therefore, many companies have now opted for data entry and conversion for efficient and error-free rebate form processing within the least turnaround time.

A leading name in rebate processing located in the United States, approached Hi-Tech to enter voluminous data from 20-25 different types of scanned rebate forms in a web based application.

The Solution:

- Imparted training to executives to enter voluminous data from 20-25 different types of scanned rebate forms in a web based application
- To avoid human errors and maintain consistency, the forms were classified into different categories, and each team was assigned a different category.
- Hand written scanned forms may lead to misinterpretation of data; hence, we ensure a smooth and properly channelized communication between the client and data entry operators.
- The completed document was passed through a meticulous quality control to ensure that there are no missing values, or incorrect information.

Benefits:

- It offered 100% accuracy in the data; which ultimately resulted into satisfaction among the end-customer.
- Leveraging latest technology diminished the turnaround time, subsequently reducing the costs.

About Hi-Tech BPO Services

They specialize in delivering backend solutions to Medical practitioners & Health care professionals in a qualitative & time bound manner across the globe. Be it specialized or general; their experts are skilled to perform tasks related to UB-04 (CMS 1450), HCFA Form 1490s (Patient's Request for Medical Payment), CMS 1500 (Health Insurance Claim Form), ADA Dental Claim Forms, conveniently. All their projects get audited by Quality Assurance team & then provided to clients with real time status reports. Their consistent efforts at building long-term relationships with clients, backed by commitment to deliver on-time and qualitative services, have been pivotal to the consistent growth above market standards.



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